

Roy Giampoli

From: American Express Travel <customerservice@mytrips.americanexpress.com>
Sent: Tuesday, December 13, 2022 7:23 PM
To: roy.giampoli@gmail.com
Subject: Your Flight to Tokyo. Trip ID: 4998-1571

AMERICAN EXPRESS TRAVEL

FLIGHTS

HOTELS

CARS

CRUISES

Thanks Roy! Your reservation is confirmed.
Enjoy your trip to Tokyo!

AMEXTRAVEL TRIP ID: 4998-1571

Travel policies change, so we recommend that you check relevant government websites (for your destinations of travel) and your travel supplier websites-both prior to any cancellation deadlines and your dates of travel. For additional resources, please visit our [COVID-19 Information Hub](#). To cancel an upcoming booking, please visit the "My Trips" section of AmexTravel.com.

FLIGHT 1

RECORD LOCATOR

479HVI

Mon, February 27
Japan Airlines 9


10:20am - 2:45pm **+1 day**
Chicago IL, ORD - Tokyo, HND

13h 25m | Business
Seats: 10H, 10K
Non-Stop

Notes: Please review your itinerary on [My Trips](#) for additional details on specific refundability and penalty policies. Changes to your ticket, may incur any difference in fare. Once a ticket is issued, the name on the ticket cannot be changed. Airline rules & restrictions apply.

Seat requests are passed to the airline, but cannot be guaranteed. [Why?](#) Check with the airline soon after booking to confirm.

As a Platinum Card® Member, you saved on this fare with the [International Airline Program](#). [Learn More](#)

 Add to
Calendar

FLIGHT 2

RECORD LOCATOR

479HVI

Fri, March 17

7:10am - 8:25am

15h 15m

Japan Airlines

Osaka, ITM - Chicago IL, ORD

1 Stop (HND)

Notes: Please review your itinerary on [My Trips](#) for additional details on specific refundability and penalty policies. Changes to your ticket, may incur any difference in fare. Once a ticket is issued, the name on the ticket cannot be changed. Airline rules & restrictions apply.

Stops


Japan Airlines 102
Operated by Japan Airlines
Japan Airlines 10
Operated by Japan Airlines

7:10am - 8:20am
Osaka, ITM - Tokyo, HND
10:40am - 8:25am
Tokyo, HND - Chicago IL, ORD

1h 10m | Business
Seats: 17H, 17K
11h 45m | Business
Seats: 10H, 10K
Plane Changes

Seat requests are passed to the airline, but cannot be guaranteed. [Why?](#) Check with the airline soon after booking to confirm.

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Free 24 Hour Cancellation

Call 1-800-297-2977 within 24 hours of booking for a full refund.

TRAVELER INFORMATION

ROY Bruce GIAMPOLI

LOYALTY PROGRAM

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SPECIAL REQUESTS

If you submitted Meal type/Special Assistance requests, they will be sent to the airlines. Airlines do their best to accommodate requests but will not guarantee them. Be sure to check with the airlines prior to your travel.

TSA KNOWN TRAVELER #

981996428

TICKET NUMBER

1317876321031

DEBRA Drew GIAMPOLI

LOYALTY PROGRAM

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SPECIAL REQUESTS

If you submitted Meal type/Special Assistance requests, they will be sent to the airlines. Airlines do their best to accommodate requests but will not guarantee them. Be sure to check with the airlines prior to your travel.

TSA KNOWN TRAVELER #

982264406

TICKET NUMBER

1317876321032



CARD MEMBER TRAVEL BENEFITS

American Express Global Lounge Collection®

As a Platinum Card® Member, you can enjoy access to more than 1,300 lounges across 140 countries and counting with the American Express Global Lounge Collection®. Terms Apply. [Learn More](#)

Fine Hotels + Resorts

Enjoy complimentary benefits and competitive rates with each Fine Hotels + Resorts booking at over 1,000 extraordinary properties worldwide. [Learn More](#)

COST AND BILLING INFORMATION

INTERNATIONAL AIRLINE PROGRAM

[Learn More](#)

COST INFORMATION

YOU SAVED WITH THIS ITINERARY

Total **\$15,256.30**

2 Adults (\$6,852.00 per person) **\$13,704.00**

Taxes & Fees **\$1,552.30**

NOTE: Total fare includes Taxes & Airline Fees. Additional airline Baggage Fees may apply.

NOTE: A \$2 temporary pre-authorization may appear on your credit or charge card statement to protect against fraud that may result from unauthorized card usage. The pre-authorization hold will be released within a few business days.

CREDIT CARD INFORMATION

Cardholder: On File
Card Type: American Express
Card Number: XXXX-XXXXXX-X2002 (Platinum)

BILLING INFORMATION

Your billing information for the selected card account is on file.

ADD TO YOUR TRIP



Platinum Card® Members: Explore our curated collections of hotels, handpicked with signature standards and added benefits to enhance your stay.

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Palace Hotel Tokyo



FINE HOTELS & RESORTS

\$572.65

~~\$811.25~~
Avg/Night



Guaranteed 4PM checkout, daily breakfast for two, and more. See all Benefits

The Okura Tokyo



FINE HOTELS & RESORTS

\$435.56

Avg/Night



Guaranteed 4PM checkout, daily breakfast for two, and more. See all Benefits

Hotel New Otani Tokyo EXECUTIVE HOUSE ZEN



FINE HOTELS & RESORTS

\$528.83

Avg/Night



Guaranteed 4PM checkout, daily breakfast for two, and more. See all Benefits



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NEED HELP WITH YOUR TRIP RESERVATION?

Modify Trip: [1-800-297-2977](tel:1-800-297-2977) Outside of US: [1-312-980-7807](tel:1-312-980-7807)



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POLICIES, RULES & RESTRICTIONS

Photo ID - Every passenger must have a valid government-issued photo ID (such as a driver's license or passport). Please note that the name on the photo ID must match the passenger name in the reservation.

Once the ticket has been issued the name on the ticket cannot be changed.

The trip cost includes your selected products/services and any applicable fees.

You agree to the airline's ticket terms and conditions.

Changes to this ticket, if permitted, will incur change fees.

You agree to the fare rules and restrictions applicable for this fare.

International trips require special travel documentation such as passport and visas for each traveler. It is the traveler's responsibility to obtain and travel with the required travel documents.

Baggage fees are not charged at booking.

You acknowledge and agree that your bookings on this site are subject to the [Important Travel Notices, Terms and Conditions](#).

TERMS AND CONDITIONS

All products and services included in this itinerary are subject to the terms and conditions of American Express, as defined herein, and the Suppliers, as defined in the [Important Travel Notices, Terms and Conditions](#), which are incorporated herein and form part of these itinerary terms and conditions, including, without limitation, the [Ticket Terms and Conditions and Other Important Notices](#) referenced therein, (collectively, "Terms"). No employee, representative, or agent of American Express Company, its subsidiaries and affiliates, including, without limitation, American Express Travel Related Services Company, Inc., (collectively, "American Express", "we", "our", "us") has authority to modify these Terms.

Your reservation/purchase may be non-refundable and non-cancellable. Any cancellation or change, if permitted, is subject to the policies of the Suppliers that you selected. At the time of reservation/purchase, your credit/charge card may be charged the total cost of the Supplier products and services that you selected, including government-imposed taxes and fees and certain Supplier-imposed fees (but excluding any mandatory hotel-imposed charges that may be applicable upon check out from the hotel). You may see separate charges on your credit/charge card statement (from American Express and from the Suppliers you selected). If applicable, certain mandatory hotel-imposed charges are payable to the property upon check-out (e.g., mandatory resort fees); any incidental charges that you make during your stay will be charged to you by the property upon check-out, including but not limited to parking, phone calls, internet access and room service. Subject to hotel cancellation policies, if you want to modify your hotel reservation, your existing reservation may need to be cancelled and a new reservation made. Some Suppliers have age requirements/restrictions; please check with the Supplier for more information. Your reservation/purchase includes the products/services that you selected; therefore, if baggage, seat-selection, or similar ancillary items were not included in those products/services, additional Supplier fees may apply. If you purchased a flight, your flight is not confirmed until ticketed. Once ticketed, the name on the ticket cannot be changed and tickets are non-transferable. If permitted, changes to your reservation/purchase are subject to the policies of the Supplier that you selected. If permitted, and you choose to change your reservation/purchase, you may incur a change fee and any difference in the fare attributable to the change, and an American Express transaction fee (if applicable). If your reservation/purchase is with multiple Suppliers, and if cancellation is permitted by one Supplier and not the other, you will not be refunded for the portion of your trip for which cancellations are not permitted and you will be required to cancel your entire trip. If cancellation is permitted, you may incur a cancellation fee and

an American Express transaction fee (if applicable). The amount of the cancellation fee will depend on the policies of the Supplier that you selected. Upon receipt, you are responsible for promptly reviewing your reservation/purchase confirmation/itinerary for accuracy and immediately notifying us of any errors.

You acknowledge that you are responsible for knowing and complying with all government-imposed and Supplier-imposed travel policies, requirements, and restrictions, as well as any changes thereto, including without limitation visa and other international entry requirements, and COVID-19 testing and vaccination requirements, including documentation thereof, wearing of masks and completion of health forms. As these policies, requirements, and restrictions are constantly changing, please check Suppliers' websites and relevant government websites for your destinations of travel, prior to any cancellation deadlines and your dates of travel, including without limitation <https://travel.state.gov/content/travel/en/international-travel.html>, www.cdc.gov, www.tsa.gov, www.dot.gov, and www.faa.gov. We are not responsible for informing you of such policies, requirements, or restrictions, or any changes thereto, and are not liable for your non-compliance therewith. Please visit our [COVID-19 Information Hub](#) for additional resources.

The following terms and conditions may be applicable to your reservation and are incorporated herein and form part of these Terms, as applicable:

[Fine Hotels + Resorts®](#)

[The Hotel Collection](#)

[International Airline Program](#)

[Cruise Privileges Program](#)

[Platinum Destination Vacations](#)

[Membership Rewards® Pay with Points](#)

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California: Upon cancellation of the transportation or travel services, where the passenger is not at fault and has not cancelled in violation of any terms and conditions previously clearly and conspicuously disclosed and agreed to by the passenger, all sums paid to the seller of travel for services not provided will be promptly reimbursed to the passenger unless the passenger otherwise advises the seller of travel in writing, after cancellation. This provision does not apply where the seller of travel has remitted the payment from customer to another registered wholesale seller of travel or a carrier, without obtaining a refund and such other provider fails to provide the agreed-upon transportation or service. In this situation, the initial seller of travel must provide the passenger with a written statement accompanied by bank records establishing the disbursement of the customer payment, and if disbursed to a registered wholesaler of travel, proof of current registration of that wholesaler.

California law requires certain sellers of travel to have a trust account or bond. Amex has a bond issued by Travelers Casualty and Surety Company of Connecticut in the amount of \$100,000. Amex is not a participant in the California Travel Consumer Restitution Fund.

Washington State: If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within 30 days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within 14 days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

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